

GDPR Privacy Policy

Company contact details

W. Redmile and Sons Ltd

Unit 15 Ravenshorn Way
Renishaw
S21 3WY

Necessary Processing

All tasks performed by the company are necessary to ensure adequate standards for operating on a legal basis under GDPR legislation, May 25th 2018. The company review data quantities and necessary processing annually to ensure all subject processing tasks remain as few as possible to maintain this standard.

W. Redmile and Sons Ltd provide employee details to parties with interest of UK law only. We do not provide information to third parties other than those required for worksite regulations. Such bodies include the council, HMRC and external consultants necessary for completing works.

Data analysis is for search engine rankings and meta data analytics only. Analytics do not include any subject data.

Data Protection Objectives

Necessary processing tasks are reviewed periodically. Such tasks include, but are not limited to:

- Legislative updates demonstrating transparency and fair use of data
- Right of access to data we hold on you
- Right to be informed of changes and updates that will affect the use of your data
- Right of data portability to ensure it is accessible
- Right to object against anything we hold about you
- Right to erasure should you wish to remove all records
- Right to restrict processing in the case of dispute
- Right to rectification if the data we or mentioned third parties are incorrect
- Rights regarding automated profiling and decision making
- Hardware and software security measures to ensure the safe use of your data
- Pseudonymisation, tokenisation and encryption to restrict access beyond designated parties
- Anonymisation of data analytics for company performance

Management and staff are bound by confidentiality and we take unnecessary access and processing of data we hold and a very serious matter. A Data Protection Impact Assessment (DPIA), is undertaken as part of the review and updated as required.

Marketing and Advertising

Collection of data is by service appointment only and not used for marketing unless directly requested.

Leads are provided by social media, Rightmove, Zoopla and directly by telephone by action of the interested party. We retain these leads only when requested to so, for instance if a property is unavailable. By default, marketing is not processed to the customer directly. If they wish to receive newsletters, they must tick the permission option.

Advertising of services is by appointment of designated third parties only and is non-specific.

SARs (Subject Access Requests)

Subjects have the right to access their own data as within the rights mentioned above. If requested by telephone, security protocols require details of personal information to confirm identity. We can confirm that details you have provided are true, but we cannot provide specific details over the phone or by email, so if you fail security questioning, your request will be processed by post. Requests made by email will be responded to by post to the address provided most recently unless the request is generic, or to confirm details formerly provided using your email address as confirmation of identity. Provisions of update using email are provided by a single-use URL for one viewing only as a portable method of display. This is to avoid delivering details directly over email as a security protocol.

Unless in case of emergency, no other parties may be provided subject data by any channel of request.

SARs are logged automatically and subject to review regularly as fraud prevention.